

WELCOME BACK!

PLEASE READ CAREFULLY!



DO NOT ENTER IF:



You have a temperature or fever

You have a sore throat or persistent dry cough

You have a loss of smell and/or taste



You have been in contact with anyone who has recently been diagnosed with COVID-19

PLEASE GO HOME NOW!

We would like to update you with some changes we have made. We have introduced measures to promote safety, for all of our staff and customers. These are:

We are running at a reduced capacity. We have removed tables, so that our furniture is socially distanced too.

- All of our chairs have been changed to make them easier to sterilise and keep clean!

- We have put screens at reception and at servery.

- We have lots of hand sanitisation units, adult and child friendly, all around the centre!

- A booking system has been implemented for your convenience and to ensure we never exceed our new reduced capacity.

- We are running 4 timed sessions of 90 minutes each. This allows us time to sanitise between each session.

- Enhanced cleaning procedures, including fogging the centre and play frame each night, initially.

- There is a one way system around the centre, please all follow it and remember to social distance at all times!



PLEASE ALL READ!



- PRE BOOKED sessions only! If you haven't booked, please go on our website, check availability and book BEFORE queuing. You are unable to book for a session that has already started. No refunds will be given if you miss your session, cancel or are late!

- TABLES are allocated in advance - TODAY YOU ARE ON
Please DO NOT move the furniture around, they have been placed to allow for social distancing.



- Please arrive on time and WAIT OUTSIDE on the markings provided, only ONE family is allowed in reception at any one time.



- As there are reduced tables inside, we have ONE CAR PARKING SPACE per table. Please ensure you travel in one car so that everyone is guaranteed a car parking space on arrival.

- TEMPERATURE of all adults is being taken on arrival. 3 fails and the whole family bubble will be refused entry. On this basis a booking can be moved to a later date when you are all well, but no refunds will be issued.

- Adults and children MUST use the HAND SANITISER in reception before entry. There are lots of hand sanitisation units around the centre for your continued use. Please encourage all children to use the ladybird sanitisers when they enter the playframe. There is one situated on each entrance to the playframe and they look like this



- MASKS must be worn by all adults and children over 11 years whilst entering, moving around, at the servery and leaving the centre. These can be removed whilst sitting at your table, but must be used by adults in the play frame. Masks can be purchased in reception if necessary. Please advise reception on arrival if you have a medical reason as to why you can't wear one.



- Sessions are STRICTLY 90 MINUTES and MUST include food time. We ask that you arrive and leave promptly at the end of your session, to allow us the dedicated time needed to sanitise for the next group. We will close the playframe 5 minutes before the end of your session, to allow time to put shoes on and visit the toilets if needed.

- Please note we currently do not have many facilities for under 1's and due to the reduced numbers imposed, regardless of age, we are only able to allow under 1's in free of charge IF they are with a paying sibling. Under 1's without a sibling will be charged at a Under 1's rate.

- NO cash payments are currently being taken.

- As usual SOCKS must be worn by everyone entering the playframe and ONLY FOOD & DRINK bought from the CAFE can be consumed on the premises.

