

Party Terms and Conditions

These conditions set out the basis on which we provide party packages. We are Treasure Chest Play Ltd, a company registered in England and Wales under number 6623545 with our registered office located at Garrards, Cowfold Road, West Grinstead, West Sussex, RH13 8LY. Definitions of words used can be found in paragraph 13 of these conditions.

1 Acknowledgement and Acceptance of Order

No contract will exist between you and us until we have received a 50% deposit. Through Payment of this deposit you are deemed to have accepted our party terms and conditions. We reserve the right prior to this stage to decline any request by you for a party package.

2 Payment

Payment for the party package will be due in the following instalments:

- a) A deposit of 50% must be submitted to us to secure the booking.
- b) The balance of the price will be payable 7 days prior to the party.
- a) Where the order as stated in the party confirmation is varied (see paragraph 5) any additional sum payable by you as a result of any variation to such original order, will be payable by you in full when we agree to that variation, or as otherwise agreed by us in writing.

3 Site Securities

3.1 The party carer must join the Treasure Chest membership scheme. When booking a party with Treasure Chest Soft Play Centre, the £2.00 fee for this registration is waived.

3.2 Seven days prior to attending the Centre, you will supply us with the names of all children who will be attending. We require this information for entry into our security system.

4 Party Booking

Party bookings are for a minimum of 12 children.

5 Variation by you

5.1 If you wish to vary your order after it is agreed by us, then please contact us a minimum of 7 days prior to the date of your party to request this. We will use reasonable endeavours to meet your requirements, but we are not obliged to agree to any variation.

5.2 Upon us agreeing to your request, we will inform you of the effect of the proposed variation on the charges payable by you and the reason for this. Where the variation will result in an increase in the charges payable by you, we will ask you to confirm that you still wish to proceed with the variation.

6 Variation by us

We reserve the right to change the content of any of the party packages. The contents of the party bags can be substituted without notification.

7 Cancellation

7.1 If you cancel the Contract the following amounts shall be forfeited or become payable as the case may be:-

- a) If you cancel the contract upon giving less than 30 days notice then the deposit will become non-refundable.
- b) If you cancel the contact upon giving between 7 days and 30 days notice then 75% of the price shall be payable by you immediately.
- c) If you cancel the contract upon giving less than 7 days notice then 100% of the price shall be payable by you immediately.

7.2 Subject to our sole discretion cancellations due to illness or other serious factors may be rebooked without incurring any fee described in paragraph 7.1 above.

8 Rules

8.1 The rules of play will apply to these conditions as stated herein.

8.2 The party organiser should arrive 10 minutes prior to the start of the party.

8.3 Party Organisers must inform Treasure Chest Soft Play Centre staff of any food allergies or similar materially important factors concerning all children within their party.

9 Liability

9.1 We do not exclude our liability for personal injury arising from our negligence or that of our employees.

9.2 We exclude liability for all and any loss, damage and/or theft that you may suffer howsoever arising and all and any injury which does not fall within the parameters of paragraph 9.1.

10 Data Protection

Treasure Chest Soft Play Centres is registered with the Information Commissioner's office as required by the Data Protection Act 1998. You instruct us to carry out all processing of personal data that is necessary or desirable for provision of the party packages to you to fulfil our obligations under these conditions.

11 Third Party Rights

These conditions only apply between you and us and no one else is entitled to enforce any provisions of these conditions.

12 Law & Jurisdiction

These conditions are to be governed by and interpreted in accordance with laws of England. Legal action in connection with these conditions may only be brought in the courts of England and Wales.

13 Definitions

In these definitions the following expressions have the following meanings:

Conditions: The conditions in this contract and charges we make to them.

Contract: The Contract between you and us authorising us to provide the party packages in accordance with these conditions.

Deposit: 50% of the price.

Party: The party for which we are providing the party packages.

Party Packages: The party services we provide for your party.

Party Organiser: The parent or guardian responsible for the children at the party.

Party Confirmation: The confirmation (letter or email) sent to you by us confirming details of your party.

Price: The total fee payable by you for the provision of the party package.

Rules of Play: The rules which apply to playing at the centre and which are attached to these conditions.

'We, us or our': Treasure Chest Soft Play Centre.

'You': The customer who is entering into this contract on the basis of these conditions.